Semper

Release Notes

Version: 8.2.9.1001

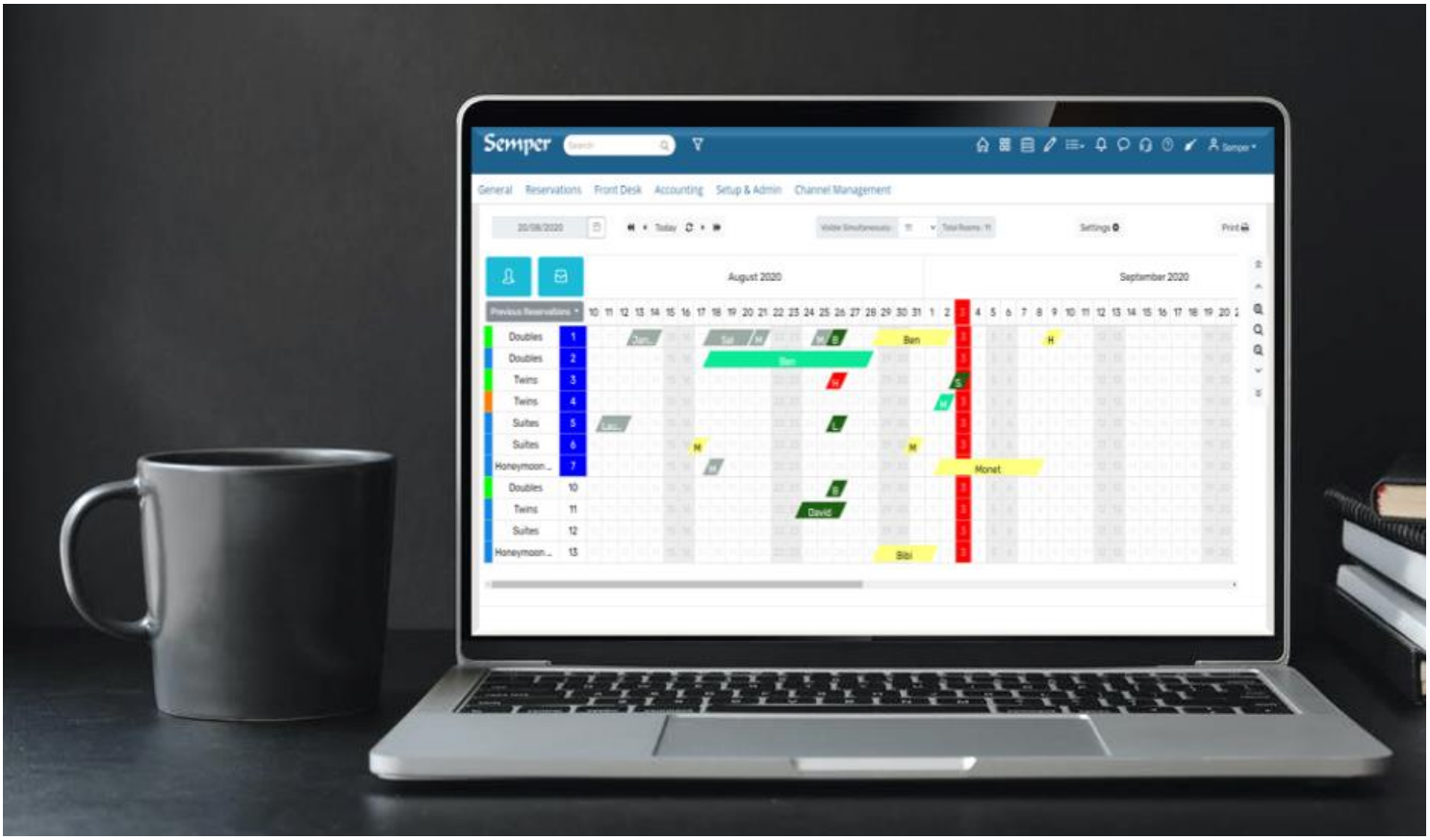


TABLE OF CONTENTS:

ENHANCEMENTS 3

1.1 SEMPER WEB 4

Reservations 4

Setup & Admin 4

Stock Control 5

Reports 6

1.2 SEMPER 8

Reports 8

1.3 POS 10

Dockets 10

Close to Account 10

Activity Logs 10

1.4 POS APP 12

Table List 12

Activity Logs 12

1.5 ADD ONS 13

Pre-Check-In 13

Own Website 13

BUGS 14

2.1 SEMPER WEB 15

CALENDAR 15

RESERVATIONS 15

Accounting 16

SETUP & ADMIN 17

STOCK CONTROL 18

Channel Management 19

REPORTS 20

2.2 SEMPER 22

RESERVATIONS 22

Accounting 22

Setup & Admin 23

Stock Control 23

REPORTS 23

2.3 CONFERENCE 24

Reservations 24

2.4 POS APP 25

Returns 25

2.5 ADD ONS 26

Own Website 26

2.6 INTEGRATIONS 27

Booking.com 27

Expedia 27

EFRIS 27

Profitroom 27

SiteMinder 27

ENHANCEMENTS

1.1 SEMPER WEB

Reservations

Reservations

Reservation Details

1.1.1 In the Guests section an icon has been added next to the guests' last name called "Guest Profiles". When clicked on, a screen will open displaying the following guest information:

- Title
- First Name
- Last Name
- Mobile
- Contact Text 1
- Contact Text 2
- Profiles
- Special Requirements

Setup & Admin

Correspondence Documents

Document Bundles

1.1.2 Multiple PDF documents can now be setup to send on 1 email.

To setup a bundle, follow the below steps:

1. Go to the Setup & Admin tab.
2. Click on the Correspondence Documents function.
3. Click on the Setup Bundles button.
4. In the Bundle Name field → Enter the bundle name.
5. In the Email Subject field → Enter the email subject.
6. In the Bundle Name drop down → Select who the bundle applies to.
7. In the Room Types drop down → Select the room types that the bundle applies to.

8. In the Email Message field → Enter/setup the email message.
9. Click on the Select Documents button.

   Note: Only documents setup as PDF can be selected.
10. Select the relevant documents → Click on the Save button.
11. Click on the Save button.

Employees & Security Settings

1.1.3 A security setting (1024 – Repeat – May Repeat Orders) has been added to prevent users from repeating orders on the POS.

People Contacts

1.1.4 Renamed the tab “Attributes” to “Profiles”.

Travel Agents & Companies

1.1.5 Renamed the “Credit Limit” field to “Max Credit Limit”.

1.1.6 Added a field called “Daily Credit Limit”.

- When a table is posted to an account from the POS system, the system will check the total of all transactions posted/created on the account for the current date. If it exceeds the daily limit setup on the account, then the following message will come up “Daily credit limit exceeded. Unable to post to the account.”.

1.1.7 Added a new option called “Company Source”.

- The options displayed in this list can be setup under Setup & Admin → Data Tables → Company Source.

Stock Control

Stock Take

1.1.8 Users can create a Stock Take for a new Storage Area, regardless of any incomplete Stock Takes for another Storage Area(s).

Reports

Contacts

1.1.9 Made the following changes to the report options form:

- Renamed the field “Classes” to “Profiles”.
- Added an option called “Special Requirements”.
- Renamed the field “Country” to “Residential Country”.

1.1.10 Added additional address fields:

- Residential Province
- Residential City
- Nationality

1.1.11 Added the following columns to the report:

- Residential Country
- Residential Province
- Residential City

Key Statistics

Reservation Analysis

1.1.12 A new tab named "Company Source" has been added to the report. This tab displays a summary of reservation statistics grouped by the company source.

Revenue

Income Comparison by Products

1.1.13 Renamed the report from “Income by Products” to “Income Comparison by Products”.

1.1.14 The "Last Month" and "Last Year" columns were reintroduced to the report, along with specific rules for their date selection. When an entire month is selected and that month has a different number of days compared to other months, the system identifies it as a complete month and selects appropriate dates for the "Last Month" and "Last Year" columns.

For example:

- If a range from 01 Feb 2023 to 28 Feb 2023 (28 days) is selected, the system uses 01 Jan 2023 to 31 Jan 2023 (31 days) for the "Last Month" column and 01 Feb 2022 to 28 Feb 2022 (28 days) for the "Last Year" column.
- If a range from 15 July 2023 to 15 Aug 2023 is selected, the system uses 15 Jun 2023 to 14 July 2023 (1 day less than the selected end date) for the "Last Month" column and 15 July 2022 to 15 Aug 2022 for the "Last Year" column.

Income Comparison by Categories

1.1.15 Renamed the report from “Income by Categories” to “Income Comparison by Categories”.

1.1.16 The "Last Month" and "Last Year" columns were reintroduced to the report, along with specific rules for their date selection. When an entire month is selected and that month has a different number of days compared to other months, the system identifies it as a complete month and selects appropriate dates for the "Last Month" and "Last Year" columns.

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1.2 SEMPER

Reports

Revenue

Income Comparison by Products

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1.3 POS

Dockets

1.3.1 The label "Date" and the day of the week word (e.g., Tuesday) as well as the Email and Website labels have been removed from the Docket.

Close to Account

1.3.2 The following changes were made to the Close to Account screen:

- Renamed the column “Credit Limit” to “Max Credit Limit”.
- Removed the “Balance” column.
- Renamed the column “Total Available” to “Max Total Avail.”.
- Added a column called “Daily Credit Limit”.
- Added a column called “Daily Total Avail”.

Balance Slips

1.3.3 Renamed the line “Credit Limit” to “Max Credit Limit”. This line will display the max credit limit amount used / credit limit amount.

1.3.4 Added a line called “Daily Credit Limit”. This line will display the daily credit amount used / daily credit limit amount.

Activity Logs

1.3.5 When the price of a product is changed with a supervisor override, the activity log will now indicate the supervisor's name and which product’s price was changed.
Example: Table: {TableName} - Price Override on {Product Name}. Supervisor Override by {First Name Last Name}.

1.3.6 When a product is voided with a supervisor override, the activity log will now indicate the supervisor's name and which product was voided.
Example: Table: {TableName} - Void Transaction(s): {ProductName}. Supervisor Override by {First Name Last Name}.

1.3.7 When the quantity of a product is changed with a supervisor override, the activity log will now indicate the supervisor's name and which product was voided.
Example: Table: {TableName} - Void Transaction(s): {ProductName}. Supervisor Override by {First Name Last Name}.

1.3.8 When a discount is added with a supervisor override, the activity log will now indicate the supervisor's name.
Example: Table: {TableName} - Discount added. Supervisor Override by {First Name Last Name}.

1.4 POS APP

Table List

1.4.1 If a table with either a zero balance or a positive balance is chosen, the Refund/Payment button will be labeled as "Payment."

Activity Logs

1.4.2 When the price of a product is changed with a supervisor override, the activity log will now indicate the supervisor's name and which product's price was changed.
Example: Table: {TableName} - Price Override on {Product Name}. Supervisor Override by {First Name Last Name}.

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1.4.5 When a discount is added with a supervisor override, the activity log will now indicate the supervisor's name.
Example: Table: {TableName} - Discount added. Supervisor Override by {First Name Last Name}.

1.5 ADD ONS

Pre-Check-In

1.5.1 The information entered by guests into the Additional fields will now be saved into the Special Requirements field on the Contact, along with the text displayed to the guest (Additional field name). This information will also be displayed in the Remarks field on the reservation. Example: Bedding Requirement: Extra pillow.

Own Website

1.5.2 Additional availability checks have been implemented throughout the Own Website to prevent guests from making double bookings. The system now rechecks availability when a guest interacts with specific buttons:

- Reservation Summary section → Make Reservation button
- Terms & Conditions section → Make Reservation
- Card Holder Details section → Make Payment button
- Card Holder Details section → Pay Later button

BUGS

2.1 SEMPER WEB

CALENDAR

Reservations

2.1.1 When moving a reservation to a different room type, the warning message informing users that the target rate may differ will now be displayed.

RESERVATIONS

Rooming List

Day Rates

2.1.2 If a custom rate had been charged on a group reservation, the custom rate amount was not displayed on the Day Rates screen.

2.1.3 If the dates of a reservation, which is part of a group, are changed, and Day Rates were charged, the transactions for the new dates were not generated.

Reservation Details

Booked By

2.1.4 If a custom rate had been charged on a reservation and the Booked By was changed to another company, the rate automatically changed to the accommodation/company default rate.

Cancel

2.1.5 When a booking was canceled from the "Reservation Details" tab, the system allowed the user to navigate and charge items under the "Transactions" tab while the cancellation was loading.

Transactions

2.1.6 Uninvoiced Payments linked to an 'Accounting Close' were reversed when the main contact on a booking was changed.

2.1.7 Retained Credit transactions were reversed when a change was made to the contact on the reservation. The contact on a reservation can no longer be changed if there is a Retained Credit on the guest's account.

2.1.8 Transactions were not generated automatically on the new reservation when a reservation was copied using the Copy button on the Reservation Details tab of a reservation.

Expenses

2.1.9 Deactivated expense types will no longer be included in the expense types list.

Invoices

2.1.10 The total on the generated invoice did not match the total on the reservation. This was caused by the extra charges being included twice in the invoice total.

2.1.11 The incorrect currency was displayed in the transaction description for reservations made via the Own Website, and the Own Website is in a different currency than the system.

Activities

2.1.12 When changing the number of adults, the 'Price Per Adult' adjusted to the total price rather than the 'Per Adult Price'.

Accounting

Cash-up Management

2.1.13 The float amount had been included in the “Cash On Hand” calculation, and it should not have been.

Debtors

2.1.14 Reservations with zero balances are displayed on the Debtors screen however, when opening the reservation, the balance of the reservation is not zero.

2.1.15 When a Retained Credit transaction is selected, the “Re-allocate” button will be disabled. Retained Credits cannot be allocated from one debtor account to another.

Close & Post

2.1.16 The format of the "Invoice Nr" and the "Folio Nr" fields on the "Display Detail Transactions" report was incorrect.

2.1.17 In the exported Sales CSV file generated from the Close, the "Standard Accommodation" VAT code was consistently displayed for all sales instead of the "Standard Rate" VAT code for the relevant sales.

2.1.18 The "Guest Debtors" report showed retained credits from canceled bookings that had already been allocated to new bookings.

SETUP & ADMIN

Venue Settings

System

2.1.19 Add the following currencies to the system:

- Indonesian Rupiah
- Seychelles Rupee
- Fiji Dollar

CRM

2.1.20 When a Class or Instance containing the '{&}' symbol was created, the system would cut off the text after the '{&}' symbol.

Automated Correspondence

2.1.21 Emails sent out through the Automated Correspondence function did not utilise the specified email subject setup for the correspondence document.

STOCK CONTROL

Products

Product Properties

2.1.22 When removing the 'Can be Purchased' setting on a product, and the user selected 'No' on the confirmation message to clear stock and then clicked on the “Save” button, both the 'Can be Purchased' and the 'Bulk' measurement setting were subsequently removed.

Recipes

2.1.23 After setting the selling price of a recipe and closing and reopening the recipe function, the cost price changed to the selling price.

Purchase Order

2.1.24 Decimal quantities could be entered for products with a "Unit" measurement type. A new check has been implemented to ensure that users are no longer able to accidentally insert decimal values for unit measurement products.

Goods Received

2.1.25 Decimal quantities could be entered for products with a "Unit" measurement type. A new check has been implemented to ensure that users are no longer able to accidentally insert decimal values for unit measurement products.

2.1.26 If “No” was selected on the confirmation message “Please verify that the information below is correct as per supplier invoice. Once captured, this cannot be reversed.”, the totals on the Goods Received Voucher (GRV) would be multiplied by the foreign exchange

2.1.27 When adding products to a Goods Received Voucher (GRV) and proceeding to the "New Goods Received Totals" screen, the system did not maintain the original order in which the products were added. Instead, the system automatically sorted the products in alphabetical order.

2.1.28 When generating a Goods Received Voucher (GRV) and searching for products, the GRV total was calculated based on the last product added on the search screen.

POS Rate Rules

2.1.29 Rule #9 didn't accept a value of 0.00 in the {ReplacementValue3} field.

Transfer Stock

2.1.30 Built in a new check to ensure that users are no longer able to accidentally insert decimal values for unit measurement products when transferring stock.

Issue Stock

2.1.31 Products were not displayed in the list even if the master unit has no stock on hand available but there is stock on hand for the smaller unit. These products will now be included in the list.

Stock Take

2.1.32 Products could be duplicated on a Stock Take as the "Create Stock Item List" button could be selected multiple times.

2.1.33 In the warning message that appeared, notifying the user of certain products being out of stock, if a product was included in more than one recipe, the product within those recipes was displayed multiple times instead of being grouped together to show a single total.

Stock Planner

2.1.34 Could not transfer stock using a quantity with a decimal value. The following error message would appear: "You did not have enough stock to transfer from this storage area."

Channel Management

General

Notifications

2.1.35 After selecting the SMS Venue option, uploading the changes, and exiting the setup, upon returning to the setup, the SMS Venue option was no longer selected, and the SMS Guest option was selected instead.

Own Website

Specials

2.1.36 Changed the word "day(s)" to "night(s)" in the special "Stay for {ReplacementValue1} day(s) and get {ReplacementValue2}% off the {ReplacementValue3} night.".

Activity Logs

2.1.37 The activity log created when uploading a rate to all linked channels will now include the name of channel(s) to which the rate has been uploaded.

REPORTS

Invoices

All Invoices

2.1.38 The total of the invoice on the report did not match the total of the invoice on the reservation.

Key Statistics

Occupancy Graph

2.1.39 The incorrect number of bed nights was displayed.

POS & Stock Control

Income Analysis

2.1.40 Products were displayed multiple times for identical category/subcategory combinations.

Issue Stock

2.1.41 The incorrect number of smaller units issued out were displayed on the report.

Stock Transfer

2.1.42 The time displayed in the “Transfer Date” column did not correspond with the time that the stock was transferred.

Reservations

Reservations Monthly

2.1.43 The report exported to Excel displayed the numbers for the rooms with adults and children incorrectly.

Revenue

Income by Categories

2.1.44 The total number of rooms was incorrect when including Ghost/House/Hourly rooms in the report.

Revenue Forecast

2.1.45 Some reservations displayed R0.00 in the 'Accom Rate Forecast' column.

2.2 SEMPER

RESERVATIONS

Reservation Details

Booked By

2.2.1 If a custom rate had been charged on a reservation and the Booked By was changed to another company, the rate automatically changed to the accommodation/company default rate.

Transactions

2.2.2 Uninvoiced Payments linked to an accounting Close were reversed when the main contact on a booking was changed.

2.2.3 Retained Credit transactions were reversed when the contact on a reservation was changed to another contact. The contact on a reservation can no longer be changed if there is a Retained Credit on the guest's account.

Accounting

Close & Post

2.2.4 In the exported Sales CSV file generated from an accounting Close, the "Standard Accommodation" VAT code was displayed for all sales instead of the "Standard Rate" VAT code for the relevant sales.

Map GL Codes

2.2.5 Refund GL codes were incorrectly created as Bank Accounts in Xero, despite the selection of “Current Liability” in Semper.

Setup & Admin

Venue Settings

2.2.6 The “OK” and “Cancel” buttons were not displayed on screens with a resolution of 1024x768.

Stock Control

Recipes

2.2.7 After setting the selling price of a recipe and closing and reopening the recipe function, the cost price changed to the selling price.

POS Rate Rules

2.2.8 Rule #9 didn't accept a value of 0.00 in the {ReplacementValue3} field.

REPORTS

POS & Stock Control

Income Analysis

2.2.9 Products were displayed multiple times for identical category/subcategory combinations.

Issue Stock

2.2.10 The incorrect number of smaller units issued out were displayed on the report.

Revenue

Revenue Forecast

2.2.11 Some reservations displayed R0.00 in the 'Accom Rate Forecast' column.

2.3 CONFERENCE

Reservations

Reservation

Transactions

2.3.1 When the contact on a reservation was changed, the transactions were not re-allocated to the new contact and remained linked to the old contact.

2.4 POS APP

Returns

2.4.1 The 'Process to Stock' screen did not appear on tables with a recorded return when the 'Auto Close Casual Sale Once Paid' option was enabled on the terminal.

2.5 ADD ONS

Own Website

Specials

2.5.1 When the special "Stay for {ReplacementValue1} day(s) and get {ReplacementValue2}% off the {ReplacementValue3} night" is setup, and the option "Last" is selected for {ReplacementValue3}, it was incorrectly displayed as "First” on the Own Website.

2.6 INTEGRATIONS

Booking.com

2.6.1 After receiving a modification from Booking.com for a group reservation, one of the rooms would be removed from the group and converted into its own group.

2.6.2 The confirmation of cancellation email excluded the extras from the total booking cost.

Expedia

2.6.3 The extras in a package were included in the rate twice when the rate was uploaded to Expedia, leading to an incorrect amount being sent to Expedia.

EFRIS

2.6.4 The tax code was inaccurately set for transactions where the tax percentage was 0%.

Profitroom

2.6.5 Transactions for extra products were not generated for bookings that were made on package rates with the 'Include Extras in Acomm' setting activated.

SiteMinder

2.6.6 A reservation received from SiteMinder was saved with the incorrect number of transactions for the length of the stay. This occurred due to the way the reservation was initially sent to Semper. Changes have been made to accommodate the way the reservation is sent to Semper.

2.6.7 Extra products received from SiteMinder will now reflect the name of the service and not the code.