SHD

Release Notes

Version: 2.8.1

TABLE OF CONTENTS

SECTION 1 – ENHANCEMENTS ____ 3
LOGIN ____ 3
PIN ____ 3
TICKETS ____ 3
REPORTS ____ 3
Area by Product Commission (Just Display Totals) ____ 3
SECTION 2 – ISSUES ____ 4
REPORTS ____ 4
Product Sales ____ 4

SECTION 1 – ENHANCEMENTS

LOGIN

PIN

1. The unique PIN will also be emailed to the user.

TICKETS

2. Added a new ticket status called Account Management.
3. Added a new ticket status called Waiting for IT.
4. Removed the Semper logo from the Tickets screen.
5. By default, tickets with the status Open and Integration will be displayed when opening All Tickets.
6. By default, all tickets except those with the status closed will be displayed when opening My Tickets.

REPORTS

Area by Product Commission (Just Display Totals)

7. Removed the following columns from the report:
    - Effective Date
    - Product Code
    - Description
    - Currency
    - Percentage
    - Status
8. Split the report into 2 Groups according to the Frequency:
    - Monthly Debit Order
    - All other frequencies
9. Each group is ordered by Frequency and then Client Name.
10. Added a Total under the Amount and Agent Amount columns for each Frequency group.
11. Added a Grand Total under the Amount and Agent Amount columns under the Total Line of the last Frequency group listed.

SECTION 2 – ISSUES

REPORTS

Product Sales

1. The effective dates for some products are not showing in the correct format
    - The format was **mm/dd/yyyy** instead of **dd/mm/yyyy**.