

Semper

Release Notes

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SECTION 1: ADD-ONS/ENHANCEMENTS

SEMPER WEB

The following was added for this version:

Map GL Codes

1. Setup the GL Codes.
2. Auto insert GL Codes by inserting the categories button.
3. Update Accounting Tables.

Refund Management

4. Refund a payment from the list of payments under Refund Management.
5. Add a cancellation fee onto a payment while processing a refund.
6. Reverse a payment from the list of payments under Refund Management.

Budgets and Projections

7. Setup the budget and projection periods.
8. Remove the budget and projection periods.

Accounting Close and Post

9. Create a close.
10. Post a close to Pastel.
11. Post a close to Sage.
12. Display the summary posting screen.
13. Display the deposits on a specific close from the summary posting screen.
14. Display all on hand deposits from the summary posting screen.
15. Display applied deposits from the summary posting screen.
16. Generate the posting summary csv files when the accounting system selected under Venue Settings is 'Other'.

17. Open the transactions screen from the posting summary screen by double clicking on a line item.

Month End

18. Perform a Month End.
19. Set the debtors opening balance.
20. Display posting screen.
21. View all deposits on the Month End from the posting screen.
22. View all deposits on hand from the posting screen.
23. View all applied deposits from the posting screen.
24. Open a reservation from the posting screen.
25. Removed the message “Execute Month End to close off your month. Note: Can only be done for historic months.” from the Month End screen and instead changed it to a message that pops up when you hover over the Month End button.

Day End

26. Open a reservation from the summary posting screen.

Cash Ups

27. Perform a consolidated cash up.

Debtors

28. Added a button called ‘Allocate Credit’ to the debtors’ screen of a company.
    - This button allows the user to allocate a retained credit to a future reservation booked by the company.

Setup Documents

29. Added a new field to the documentation setup screen called ‘Subject’.
    - This will be the subject line that displays on the emails sent out.

Calendar

30. Print the calendar screen.
    - New button has been added to the top right-hand corner of the calendar screen.

Reservations

31. When opening a reservation from any screen in Semper Web, the reservation will now open as a pop up in front of the screen it was opened from.

Reservation Manager

32. Renamed the ‘Online Reservations’ function to ‘Reservations Manager’.
33. The reservations manager will include reservations that are manually created.
34. The channels drop down will only show a list of channels/channel managers that the venue is authorised for.
35. Added an option to the channels drop-down called ‘Manual’.
    - This is for reservations created manually on the system.
36. Added a drop-down filter called ‘Company’.
37. The status drop-down must only show the options All, Provisional and Confirmed.
    - The option ‘All’ will be the default option selected.
    - ‘All’ will only show reservations with either the status confirmed or provisional.
    - Reservations with a status that is not provisional or confirmed will no longer display in the list of reservations.
38. Removed the ‘Arrival’ and ‘Departure’ date filters.
39. Added two radio buttons called ‘Arrive’ and ‘Created’ with a start and end date selector.
    - The user can search for reservations based on either the arrival or created date for a specific period.
    - By default, the ‘Arrive’ radio button is selected.
40. When changing any filters under the ‘Search Filters’ section, the screen will not automatically update. It will only update when the user selects the 'Search' button.
41. When the reset button is selected, only the filters under the Search Filters section will be reset.
42. The list of reservations is sorted by folio number.
43. Added a new column called ‘Deposit Outstanding’.
    - This column will display the deposit outstanding amount.
44. Added two radio buttons called ‘Reservations’ and ‘Conference’.

- When the ‘Reservations’ radio option is selected then only accommodation reservations will show in the list.
- When the ‘Conference’ radio option is selected then only conference reservations will show in the list.

45. Added two radio buttons called ‘All Deposits’ and ‘Overdue Deposits’.
    - When the ‘All Deposits’ radio option is selected then all reservations will show in the list.
    - When the ‘Overdue Deposits’ option is selected then only reservations with an overdue deposit will show in the list.
46. If the master room pays for all accommodation then only the master room of the group will show in the list.
    - If they double click on the master room the rooming list screen for that group will open.
47. If every room in a group pays for themselves, each room in the group will display separately in the list.
48. Added a new column called ‘Days to Arrival’.
    - This column will display the number of days until the reservation’s arrival date.
49. Added a new column called ‘Deposit Invoice Sent’.
    - When a deposit invoice is sent then this column will display that it was sent.
50. Added a new column called 'Confirmation Sent'.
    - If the document is sent automatically (using Automated Correspondence) then the system will auto select the check box. If the document is manually sent, the user must manually select the check box.
51. Added a new column called 'eGuest Sent'.
    - When eGuest is sent to a guest then this column will display that it was sent.
52. Added a new column called 'eGuest Received'.
    - When the guest completes the eGuest form and it is returned to the venue, this column will display that it was received.
53. Added a new column called 'Auto Cancel Warning Sent'.
    - When the auto cancel warning is sent to a guest this column will indicate that it was sent.
54. Added a new column called 'Auto Cancel Days Remaining'.
    - This column will display the number of days remaining until the reservation is automatically cancelled by the system.
55. Added a new button called ‘Automation Setup’.
    - When selecting this button, it will take the user to the Automated Correspondence setup.

Employee's and Security Settings

56. Added a new security setting called "716 - Time and Attendance - Open Time and Attendance".
    - If this setting is not selected then the user will not be allowed to open the Time and Attendance screen in Semper.

Rate Setup

57. Built in the ability to setup the package details on a package rate.

Cancelled Reservations

58. Added a search button on the cancelled reservation screen.

Rooming List

59. Ability to multi-select rooms on the rooming list to change the arrival or departure dates only for the selected rooms.

Payment Types

60. Added a new payment type called "Internet Payment" has been added to the system.
    - This payment type replaces the ePay/BPay/VCS/PayGate payment types.
    - When selecting this payment type when creating a payment on a reservation or debtor account, the system will redirect the user to the payment gateway that the venue is setup for.
61. Added 2 new payment gateway variables called "PayAccount" and "PayDeposit".
    - These variables replace all the ePay and BPay variables (Example: PayGuestBalance, PayGuest and BPayDeposit). This means the variables used on documents to send to clients for them to make a payment using the link on the document will need to be changed as the old ones will no longer work.

SEMPER WEB BUGS

Documents

1. The transaction table (bookmark Transactions) was too big for the document.
2. When re-producing an invoice, the invoice number was showing as -1 and no transactions were displaying in the transactions table.
3. When trying to generate a statement, the system was generating the payment receipt document instead.
4. When invoicing a cancelled reservation, where the departure date is in the future. The system will now use date the invoice was created on as the invoice date instead of using the departure date.

Reservations

5. In the list of business sources displayed on a reservation, the list was including deactivated business sources.
6. When a sliding rate is selected on a reservation, the child rates were not showing on the rate used screen.

Check-out

7. When trying to check out more than one reservation, the check-out reservations button stays grayed out.

Room Rates

8. When copying a rate to other months and the period goes from one year to another, the rate is not copying to all the months.

RESERVATION MANAGEMENT SYSTEM

Employee's and Security Settings

1. Added a new security setting called "716 - Time and Attendance - Open Time and Attendance".

- If this setting is not selected then the user must not be allowed to open the Time and Attendance screen in Semper.

Debtors

2. Added a button called 'Allocate Credit' to the debtor's screen of a company account.
   - This button allows the user to allocate a retained credit to a future reservation booked by the company.

Rate Setup

3. When completing (selecting finish) a rate that is linked to an online channel, a message will come up stating that the rate will be uploaded to the online channel(s) once saved.

Payment Types

4. Added a new payment type called "Internet Payment" has been added to the system.
   - This payment type replaces the ePay/BPay/VCS/PayGate payment types.
   - When selecting this payment type when creating a payment on a reservation or debtor account, the system will redirect the user to the payment gateway that the venue is setup for.
5. Added 2 new payment gateway variables called "PayAccount" and "PayDeposit".
   - These variables replace all the ePay and BPay variables (Example: PayGuestBalance, PayGuest and BPayDeposit). This means the variables used on documents to send to clients for them to make a payment using the link on the document will need to be changed as the old ones will no longer work.

RESERVATION MANAGEMENT SYSTEM REPORTS

Arrivals and Departures

1. Added 2 new check boxes under the 'Extra Columns to Include' section for 'ID Number' and 'Passport Number'.

- When selected the ID and Passport number will show for all the contacts on a reservation and not just the main guest.

2. Added a new check box under the 'Extra Columns to Include' section for 'Residential Address'.
   - When selected the residential address will show for each guest on a reservation and not just the main guest.

Contacts

3. Added 2 new columns to the report called 'ID Number' and 'Passport Number'.

Bookings and Cancellations

4. Added a new column onto the report called 'BN'.
   - This column will show the amount of bed nights per reservation.
   - This column has been added for both the arrivals and cancellations section.

5. Added a new column onto the report called 'Accom Total'.
   - This column will show the total amount of the accommodation transactions on a reservation.
   - This column has been added for both the arrivals and cancellations section

6. Added a new column called 'Conference Value'.
   - This column will display the value of the conference transactions on a conference reservation (excluding accommodation).

POINT OF SALES API

Post to Accounts

1. When opening the close to accounts screen, we no longer load the balances.
2. Added a button called 'Show Balance' - This button must only become active when an account is selected.
   - When the button is selected the balance of the selected account will display.

3. When closing a table to an account and that account has a credit limit setup, the system will still check if there is a balance available before the table can be posted.

SEMPER ADD-ONS

Online Ordering Website

1. A new Online Ordering system is now available for restaurants to enable delivery or pick-up as well as a generic online ordering system with integrated payments for other suppliers to your restaurant.

    - Please contact your area agent or our support office for more information.

Self Service

2. When the user selects to take a photo, the disable the 'Accept' button until a photo has been captured, in order to simplify the process and minimise user error.

Pre-Check-in

3. Ability for a guest to pre-check-in before they arrive at the venue.

    - Watch the video here.
    - Please contact your area agent or our support office for more information.

INTEGRATORS

ESD Device

1. Added 4 new variables to the system called:
    - ESDInvoiceCode
    - ESDInvoiceNumber
    - FiscalCode
    - ESDTerminalID
2. These variables are used to display the information relating to the fiscal device on invoices.
3. These variables will only display any information if the invoice was sent to the fiscal device.

4. The variables will automatically show on the PDF templates if the venue is using the PDF invoice template.

RoomPriceGenie

5. Semper now integrates with RoomPriceGenie.
    - Contact our support office for more information.

Expedia

6. The 'Pay Responsibility' on bookings received from Expedia as 'Expedia Collect', will be 'Expedia.

Booking.com

7. Semper now receives the number of adults and children from Booking.com instead of just the total of guests.

Experience Hotel

8. Semper now integrates with Experience Hotel.
    - Contact our support office for more information.

SECTION 2: BUG FIXES

RESERVATION MANAGEMENT SYSTEM

Product Properties

1. When saving a smaller unit product, the system freezes.

Group Reservations

2. The commission on group bookings received from Booking.com through Nightsbridge was not regenerating correctly when allocating the charges from each rooms account to the master room.

Invoices

3. When invoicing a cancelled reservation, where the departure date is in the future. The system will now use date the invoice was created on as the invoice date instead of using the departure date.

Day Rates

4. Commissions were not calculating correctly when Day Rates are used on a reservation.

Map GL Codes

5. When a GL Code or GL Description has been changed and then the accounting tables updated, it will no longer create a new 'account' in Sage, it will just update the account currently in Sage.

RESERVATION MANAGEMENT SYSTEM REPORTS

Daily Invoices by Product

1. After a transaction is added to a reservation and then invoiced and you make that product inactive it doesn't reflect on the report. The report needs to look at inactive products.

Bookings and Cancellations

2. Only display 1 line per conference booking (the main conference folio.).
    - It used to show the main conference booking folio (where the transactions are on) and a separate line per venue folio.
3. Out of Service rooms must not be included on the report.

Key Statistics

4. The total under the Total Amount and Total % C columns were incorrect.

CONFERENCE MANAGEMENT SYSTEM

Commission

1. When a Travel Agent / Company has not yet had commission setup and now the commission is setup on that Travel Agent / Company, the trade discount must charge automatically on reservations for the future that already have that Travel Agent / Company selected on the reservation.