

Semper

Release Notes

Version: 7.9.5.2107

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SECTION 1: ADD-ONS/ENHANCEMENTS

SEMPER WEB

The following was added for this version:

Setup Documents

1. Added a new setting called “Display document in email body”.
    - If this setting is selected then the document will display in the body of the email instead of the ‘Email Body’ setup with the hyperlink.
    - If the setting is selected then email body will be cleared and disabled.
2. Split the Setup Documents screen into 2 tabs called 'Setup' and 'Document'.
    - The 'Name', 'Subject', 'Email Body' and 'Display document in email body' checkbox are under the Setup tab.
    - The document (email text) is under the Documents tab.
3. Increased the size of the ‘Email Body’ field.
4. Changed the ‘Email Body’ to accept HTML (same as the email text).

Attachments

5. View the list off attachments.
6. Open an attachment.
7. Add a new attachment.
8. Remove an attachment.

Variables

9. Created a variable called ‘eGuestRegLink’.
    - This variable can be used on custom documents to provide the guest with the eGuest link.
    - The variable will display the wording ‘Click here to view’.
10. Created a variable called ‘eGuestAccLink’.
    - This variable can be used on custom documents to provide the guest with the GuestOnlineServices link.
    - The variable will display the wording ‘Click here to view’.

11. Added 4 new variables to the system that are used to display the information relating to the fiscal device on invoices. These variables will only display any information if the invoice was sent to the fiscal device.
    - ESDInvoiceCode
    - ESDInvoiceNumber
    - FiscalCode
    - ESDTerminalID

Foreign Exchange

12. View all foreign exchange currencies setup under Foreign Exchange.
13. Setup a new foreign exchange currency.
14. Remove an existing Foreign Exchange currency from the list.

CRM

15. Add a new entry under CRM.
16. Deactivate an entry.
17. Reactivate an entry.
18. View active/inactive entries.

Self-Service Website Setup

19. Renamed "Email Subject" to "Pre-Check-in Email Subject".
20. Renamed “Email & SMS Body” to “Pre-Check-in Email & SMS Body”.
21. Added 10 new customisable checkbox options called "Additional".
22. Added a new column under the properties called “Display Text”.
    - The only options that can use the display text column is the additional fields.
    - The text added to these fields will be displayed on the Check-in and Pre-Check-in websites.
    - In order for the guest’s response to save on the document that is created when a guest successfully checks-in or pre-checks-in the following variables need to be added to the Self-Service Check In document found under Setup Documents:

    a. vAdditional1
    b. vAdditional2
    c. vAdditional3

d. vAdditional4
e. vAdditional5
f. vAdditional6
g. vAdditional7
h. vAdditional8
i. vAdditional9
j. vAdditional10

23. Added a new checkbox option called "Pre-order Products".
24. Added a new button called "Select Products".
25. Added a new message box called “Enforce Photo Message”.
26. Added a new message box called “Enforce Image Message”.
27. Added a new option called “Take Photo”.
    - If the venue selected to enforce the ‘Take Photo' checkbox under the Self-Service Website Setup and the guest selects the Pre-Check-in/Check-in button and a photo has not been attached the message setup under “Enforce Photo Message” will be displayed.
28. Added a new option called “Attach Image”.
    - If the venue selected to enforce the 'Attach Image' under the Self-Service Website Setup and the guest selects the Pre-Check-in/Check-in button and an image has not been attached the message inserted setup under “Enforce Image Message” will be displayed.
29. Added a new message box called “Pre-Checked-in Message”.
    - When a guest successfully pre-checks-in the message setup under the Self-Service Website under the Pre-Checked-in Message field with an 'OK' button.

Debtors

30. Changed the 'Deposit' screen to open as a pop-up.

Reservation Manager

31. Cancelled reservation will display in red in the list of reservations.

SEMPER WEB BUGS

Reservations

1. Increased the speed when going between the reservation details screen and transactions screen.
2. When creating a reservation directly on the calendar screen and adding a new guest by first searching and then selecting "Add New Guest", the title selected on the search screen does not pull through to the Contact Details screen.
3. The rates displayed in the rate drop down on a reservation in Semper Web is different to the rates displayed in the rate drop down on a reservation in normal Semper.
4. The rates displayed in the rate drop down were not in alphabetical order.

RESERVATIONS

Variables

1. Created a variable called ‘eGuestRegLink’.
   - This variable can be used on custom documents to provide the guest with the eGuest link.
   - The variable will display the wording ‘Click here to view’.
2. Created a variable called ‘eGuestAccLink’.
   - This variable can be used on custom documents to provide the guest with the GuestOnlineServices link.
   - The variable will display the wording ‘Click here to view’.

Day End

3. If a venue is using the accounting system option "Other" under the Deposits & Accounting tab under Venue Settings and a user posts a day-end, the system will first check if there are any accounts with duplicate account numbers. If there are any, a message will come up informing the user of the accounts with duplicate account numbers and it will list these accounts.
4. A negative amount can now be entered as an opening balance.

Month End

5. If a venue is using the accounting system option "Other" under the Deposits & Accounting tab under Venue Settings and a user posts a month-end, the system will first check if there are any accounts with duplicate account numbers. If there are any, a message will come up informing the user of the accounts with duplicate account numbers and it will list these accounts.
6. A negative amount can now be entered as an opening balance.

Accounting Close & Post

7. If a venue is using the "Other" accounting system option on the Deposits & Accounting tab under Venue Settings and a user tries to post a close, the system will first check for any accounts with duplicate account numbers and if there are any a message will come up informing the user of the duplicate account numbers and will list the accounts.

Travel Agents & Companies

8. If a venue is using the 'Other' accounting system option on the Deposits & Accounting tab under Venue Settings and a user adds an account number to a travel agent or company and that account number has already been used for another account, a message will come up informing them that the account number has already been used for another travel agent or company.

CRM

9. Renamed "Indemnity Text" to "Terms & Conditions".

Foreign Exchange Management

The following changes were made to the System tab under Venue Settings:

10. Changed the alternative foreign exchange currency field to a drop down.
11. Changes the currency name to a drop down.
12. Added a new field for the venues currency symbol, this is auto filled by the system based on the currency selected as the venues default currency in the drop down.

The following changes were made to the Foreign Exchange function under the Front Desk tab:

13. Changed the Currency Name column to a drop down.
14. Added a new column called 'Foreign Currency'.
15. When selecting a Foreign Currency Name from the Foreign Currency drop down, the system will auto populate the Currency Symbol and Code columns.
16. Renamed ‘Exchange Rate’ column to ‘Foreign Rate’.
17. The system will not allow a user to add duplicate currencies in this table.
18. Added another column called "Local Rate".
19. Redesigned the Set Reminder screen.
20. Notes can be created and assigned to one or two users from the Set Reminder screen.
21. Added a new button called ‘Switch’.
22. The switch button gives you the exchange rate for the opposite values.

The following changes were made to the Channels tab under Channel Management:

23. Changed the currency column on Channels tab under Channel Management to a drop down.
24. The drop down will only display currencies setup under the Foreign Exchange function.
25. The default currency and currency symbol selected will be the venues default currency selected on the System tab under Venue Settings.

The following changes were made to the transactions for reservations received from online channels:

26. When a reservation is received from an online channel, we will use the currency code setup on the channel and save the reservation with the local and foreign amounts, if the exchange rate has expired or we can't find it then the amounts will be set as zero.
27. If an exchange rate has expired, or we can’t find it a note will be created for the 'Reservation Notification Employee' with the message “Exchange rate xxxx (symbol) is not setup or missing for reservation: folio number and guest name and surname. Please setup the exchange rate and then generate the exchange rate".
28. In order to see the exchange rate on transactions of a reservation, the Activate Foreign Currency setting must be selected on the System tab under Venue Settings.
29. In order to display the exchange rate on transactions of a reservation on a proforma or invoice, the venue must be using the PDF templates.

The following changes were made to Employee Activity Logs:

30. Whenever the currency is change on the Channels tab under Channel Management, an activity log will be created.

SEMPER ADD-ONS

Online Ordering

1. Made minor UI changes to the Online Ordering website.
2. When a user selects the 'Continue' button on the Your Details screen without first selecting the POPI checkbox, a message will come up informing the user to first select the POPI checkbox.
3. Made a change to prevent the stretching of the venue's logo.

Booking Engine

4. A new, improved and modern feature rich Booking Engine for your website is now available.

eGuest

5. Increased the amount of characters that can be inserted into the Display Text column for the Remarks and Special Requirement fields.

Pre-Check-in

6. The document that gets attached to the reservation when a Pre-Check-in is completed will be called "Pre-Check-in_Guest Name_Date_Time.pdf".
7. Fixed the formatting of the messages inserted on the Self-Service Website Setup under CRM.

SECTION 2: BUG FIXES

POINT OF SALES

1. When selling a volume or weight product and changing the QTY and processing the transaction and then afterwards voiding the transaction and selecting 'Yes' to re-enter the stock back into the system, the stock is re-entered with incorrect cost price.

INTEGRATIONS

Xero

1. When posting an accounting close to Xero, the system was giving an error message.
2. When a client connects to Xero and they select the organisation, the 'Connect to Xero' button does not change to 'Disconnect from Xero' and the ‘Post to Xero’ button does not become active for them to select.

SEMPER ADD-ONS

Guest Online Services

1. The ‘Pay Now’ button was disabled.

eGuest

2. When a guest is sent a link for eGuest and they add/change information and add an additional guest neither the additional guest nor the added/changed information pulls through.