Semper

Release Notes

Version: 8.2.3.610

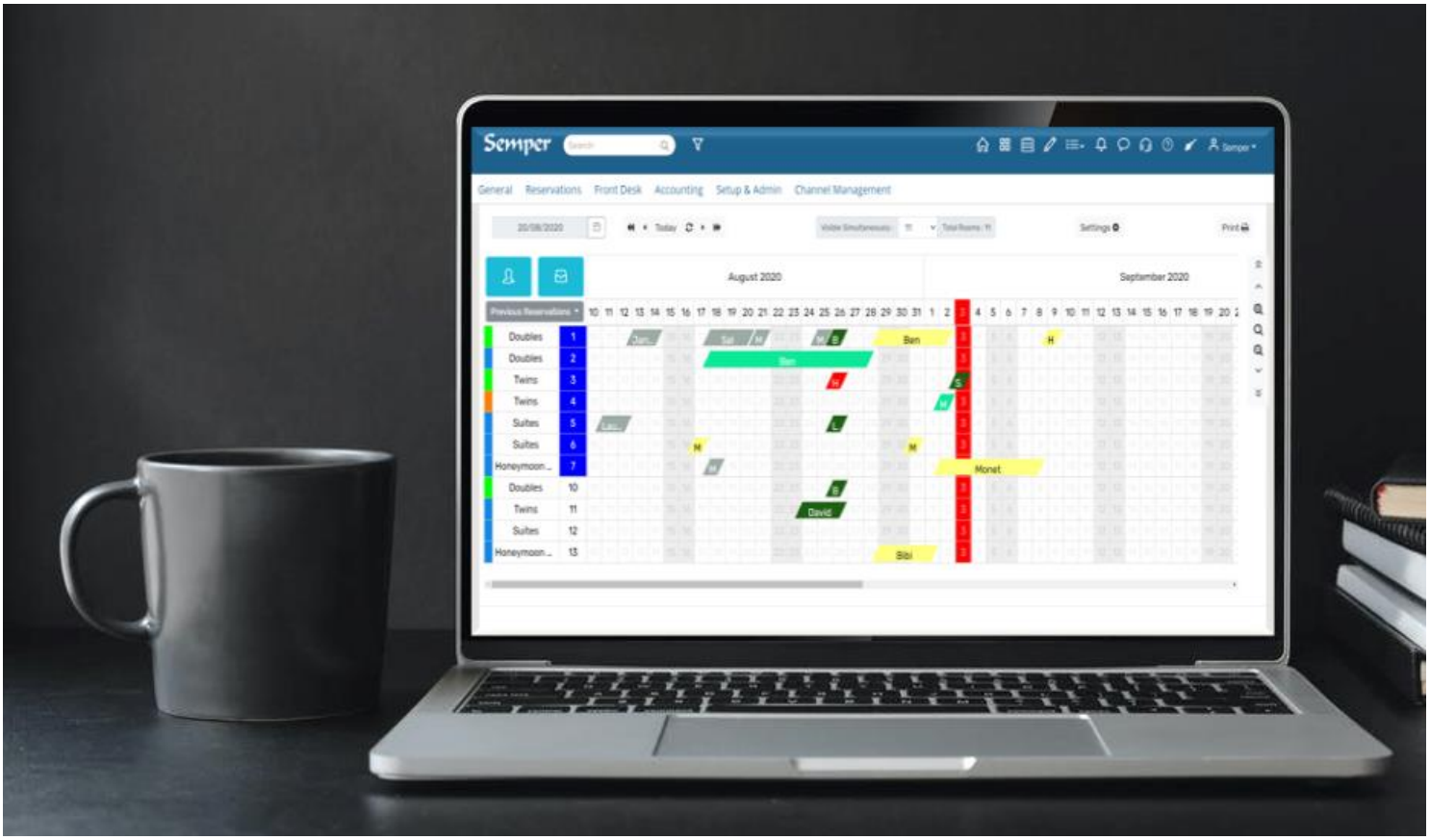


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ENHANCEMENTS

1.1 SEMPER WEB

DASHBOARD

Arrivals & Departures

1.1.1 The reservation can now be opened by clicking on the **folio number**.

All Reservations

1.1.2 The reservation can now be opened by clicking on the **folio number**.

Booking Analysis

1.1.3 The reservation can now be opened by clicking on the **folio number**.

CALENDAR

Reservations

1.1.4 Improved the drag and drop functionality when moving a reservation on the calendar by displaying a shadow on the calendar where the reservation will be moved to.

GENERAL

General Search

1.1.5 Added a section called **Group** to the **General Search** function.

- If the name entered in the General Search matches the name of a group, the master room of that group will be displayed in the **Group** section.
- When the reservation is selected, the Rooming List of the group booking will be opened.

All Reports

1.1.6 Added a search field to the **All Reports** screen.

- This allows the user to type in a word and system will return any reports with that word in it.

- E.g.: If the user types in the word ‘Revenue’, the system will return a list of reports with the word ‘Revenue’ in it.

RESERVATIONS

New Reservation Wizard

1.1.7 Long stay VAT will automatically be applied when a long stay reservation is made via the **New Reservation** wizard.

1.1.8 Moved the **One guest pays for all accommodation and Each guest pays their own accommodation** to under the **Who is paying for the booking** section.

1.1.9 If a reservation is not a group reservation the **One guest pays for all accommodation** and **Each guest pays their own accommodation** under the **Who is paying for the booking** section will not be displayed.

Manage Groups

1.1.10 Added a search bar to the **Manage Groups** function.

Reservation Details

Correspondence

1.1.11 Added a new option called **Edit & Email**.

This allows users to:

- Add or remove email addresses that the document will be sent to.
- The Email Message can be edited.

Split

1.1.12 Made UI Improvements to the **Split** screen.

CVV

1.1.13 Added a button called **CVV** to the **Reservation Details** screen, when selected the **CVV** number (if any) will be displayed.

- Only super users and users authorised for **security settings #527** will have access rights to view the CVV number.

Virtual Credit Card

1.1.14 The **Virtual Credit Card** button can now be viewed by all to view the **Virtual Credit Card** details on the reservation (if any) even if they are not authorised for the Bidvest payment gateway.

Transactions

1.1.15 When adding an **expense** to a reservation on the date of check-out, the system will now use the current date (check-out date) as the pre-selected effective date and not the check-in date.

Reservation Manager

1.1.16 Added a legend to the **Reservation Manager** screen.

1.1.17 The adults and children's columns have been combined into 1 column called "**Pax**".

1.1.18 Renamed the **Depart** column to **Days.**

- Displays the number of nights until the departure date.
- For hourly reservation the number of hours/minutes will be displayed.

1.1.19 Removed the **Deposit Required** column.

1.1.20 The following columns now display the date the below was sent instead of Y/N indicating whether it was sent or not.

- Deposit Inv Sent
- Confirmation Sent
- eGuest Sent
- eGuest Rec

1.1.21 Added 2 new columns called **Pre-Check-In Sent** and **Pre-Check-In Rec**.

- The date the **Pre-Check-In** was sent and **Pre-Check-In** was received will be displayed in this column.

1.1.22 Renamed the **Auto Corr.** column to **#Emails.**

- Indicates the number of automated and manual emails sent.
- Users can click on the number to view the **Correspondence Log** which lists all correspondence (manual and automated) sent to a guest/company on the reservation.

- The email body (not the document) can be viewed by selecting the **View Email** button.

FRONT DESK

Casual Sales

1.1.23 User will be prevented from adding payments to **Casual Sales** with a balance of 0.00.

ACCOUNTING

Cash-up Management

1.1.24 Reversals are now included on the **Cash-up Management** screen and reports.

Debtors

Invoice All Debtors

1.1.25 Added a warning message when the **Invoice All Debtors** button is selected.

Debtor Details

1.1.26 The **General** button under the **Allocate** section will be **disabled** when a Retained Credit is selected.

1.1.27 Added a button called **Transaction History**.

- Shows the history of the transactions added directly onto the debtor's account.
- Can be filtered by date using the date pickers.

1.1.28 Added a button called **Re-Allocate** under the **Transactions** section.

- Button will only be active once a transaction is selected.
- When the re-allocate button is selected a list of active companies/travel agents or tour operators will be displayed.
- The user can then select another Debtor account to re-allocate the transactions to.
- Payments partially allocated to invoices can't be re-allocated.
- Only super users or user authorised for security settings #116 (Re-allocate Debtors Transactions - May re-allocate debtor transactions from one debtor to another) will be allowed to re-allocate transactions from one Debtor account to another.

1.1.29 Renamed the '**Credit**' button to '**Retained Credits**'.

Day-end

Posting

1.1.30 The Sales on the **Posting** screen are now sorted first by the Accommodation GL Codes in alphabetical order, then the extras GL codes in alphabetical order.

Month-end

1.1.31 The Sales on the **Posting** screen are now sorted first by the Accommodation GL Codes in alphabetical order, then the extras GL codes in alphabetical order.

Close & Post

1.1.32 The Sales on the **Posting** screen are now sorted first by the **Accommodation GL Codes** in alphabetical order, then the **Extras GL codes** in alphabetical order.

Map GL Codes

1.1.33 Added a **Revenue Centre** column to the **Import sheet**.

1.1.34 Added a textbox for the supplier **Delivery Charge** and **Discount** on the Map GL Codes screen.

- This text box will only display if GRV's are not excluded from posting.
- The charge will be displayed below the rest of the transactions on the GRV.

SETUP & ADMIN

Venue Settings

Deposits & Accounting

1.1.35 Sage200 has been added to the list of accounting systems that Semper integrates with.

- A csv file can be exported from Semper and imported into Sage200.

1.1.36 Added 2 options under the Accounting System Settings called **Post Payments in Detail** and **Post Payments in Summary.**

- These settings will only be enabled for selection if the **Include Payments on Export** setting is selected.
- If the **Post Payments in Detail** setting is selected, all payments will be posted separately to the accounting system.

- If the **Post Payments in Summary** setting is selected, all payments will be summarized by GL Code.

POS Settings

1.1.37 Added a setting called "**Auto Invoice Tables Posted to Debtors from POS**".

- If this setting is selected and a table is posted from the POS system to a Debtors account (not an account on a reservation) then the sale/table will be auto invoiced by the system.
- Tables posted to Debtor accounts will have the terminal name that the table was posted from included in the invoice description.

System

1.1.38 Added a new setting called **Auto Logout Timer**.

- By default, the **auto logout timer** is set to 30 minutes.
- This can be changed by the venue and applies to all users with the Auto Logout setting selected.

Rooms

Room Types

1.1.39 Made UI improvement to the **Room Type Properties** screen.

1.1.40 Added 2 fields to the **Room Type Properties**:

- Ghost/House Room
  - If this setting is selected, venues have the option to either include/exclude the revenue/occupancy figures of these rooms from their financial reports as these rooms are used to either move reservations around or to house staff etc.
- Use as Conference Room
  - If this setting is selected, the rooms will be excluded from all financial reports (Revenue and Occupancy figures).

1.1.41 When a **Room Type** is deactivated, the system will first check if the reservation is linked/mapped to an online channel.

- If the **Room Type** is mapped/linked to an online channel, the user will be notified that they must first remove delink the **Room Type** from the online channel before it can be deactivated.

Data Tables

Payment Types

1.1.42 Renamed the **Payout** payment type to **Cash Payout**.

Correspondence Documents

1.1.43 Renamed **Document Setup** to **Correspondence Documents**.

1.1.44 Correspondence document can be linked to either a **Guest**, **Company**, or **both**.

- Users can filter through the documents list based on whether the documents are setup for Guest, Companies, or both.
- When selecting the **Correspondence** button on the **Transactions** tab on a reservation, the system will check which **Billing Account** is selected and then display the documents accordingly.
  E.g.: If the guest account under **Billing Accounts** is selected, only documents that are applied to **Guests** will be displayed.

1.1.45 Documents can be linked to selected **Room Types**.

- When selecting the **Correspondence** button on **the Reservation Details** tab or the **Transactions** tab on a reservation, the system will check which **Room Type** the reservation is in and the documents will be displayed accordingly.

1.1.46 Added a column to the documents list called **Room Types**.

- This drop down is for visual purposes only and shows the user which Room Type(s) the document is linked to without having to open the document.

1.1.47 Added a column to the documents list called **Display**.

- This drop down is for visual purposes only and shows the user if the document is setup to be attached as a PDF, opened via a link, or displayed in the email body.

Variables

1.1.48 **[Transactions]** - Added the word Total under the Unit Price column next to the totals under the VAT and Total columns.

1.1.49 **[Trans2] –** New Transactions table variable.

The following columns are displayed:

- Date
- Description
- QTY
- Unit Price
- Total

1.1.50 **[Details2] –** New table for the Purchase Order document. This variable can only be used on the Purchase Order document.

The table has the following columns:

- Item
- QTY
- Measurement
  - E.g.: 200 Grams or KG/L for bulk products
- Total (Incl.)
- Tax
- Total (Excl.)

Employee Security Settings

1.1.51 Added a new setting called '**Auto Logout User**'.

- By default, the setting is on for all users.
- If the setting is turned off on a user, that user will not be auto logged out of the system.

Employee Activity Logs

1.1.52 Added more **Activity Logs** for when changes are made to Products, Categories and/or Sub-Categories.

- Product is deactivated.

- Product is renamed.
- Smaller unit is added to a product.
- Category on a product is changed.
- Measurement size of a product is changed.
- Meal Category is changed on a Product.
- Category is deactivated/activated.
- Tax is removed or added to a Category.
- Sub-category is deactivated/activated.

1.1.53 Added a new **Activity Log** category called **Custom Documents**.

Activity logs will be created when:

- A **custom invoice** is **created** on a reservation.
- A **payment** is added directly onto a **reservation**.
- A **document** is **edited**.
- A **document** is **deactivated.**
- A **document** is **reactivated.**

1.1.54 When performing an action involving rates, the **rate name** will now be included in the **activity log** created.

1.1.55 When a reservation is removed from a group an **activity log** will be created "User removed reservation from group #{GroupName}".

1.1.56 When a rate is either deactivated or activated an **activity log** will be created.

1.1.57 When a user is deactivated an **activity log** will be created.

CRM

eGuest

1.1.58 Renamed the **eGuest Message** field to **eGuest Completed Message**.

Database Backups

1.1.59 Venues can now create, view and download their database from the new function called **Database Backups**.

Semper Support

Database Activities

1.1.60 The following fields can now be specified on the Import Contacts sheet.

- **Title** - If the title already exists then the system will use the existing title, if not a new one will be created.
- **Adult** - Imports the number of adults onto the reservation.
- **Child 1** - Imports the number of Child Text 1's there are in the reservation.
- **Child 2** - Imports the number of Child Text 2's there are in the reservation.
- **Child 3** - Imports the number of Child Text 3's there are in the reservation.

1.1.61 Removed the **Fax Number Home** and **Fax Number Work** fields.

STOCK CONTROL

1.1.62 All Stock functions can be accessed in Semper Web.

Products

1.1.63 When re-activating a product that was deactivated, the system will prompt the user to select a category from a list if the if the category it was linked to is also de-activated.

Stock Take

1.1.64 Storage Area name is now included in the **Stock Take** list file name when exported to excel.

1.1.65 An activity log will be created when a **Stock Take** is updated.

1.1.66 Products not linked to any terminals with negative stock on hand levels will be included in the product list when creating a Stock Take for that storage area.

POS Rate Rules

1.1.67 **POS Rate Rules** can now be linked to a sub-category.

1.1.68 Added 2 new rules:

- Buy any [ReplacementValue1] Product(s) from [Category][SubCategory] and get the cheapest free.

- Buy [ReplacementValue1](Product(s)) from [Category][SubCategory] for [ReplacementValue3].

Stock Close

1.1.69 When a **Stock Close** is performed, all products in all storage areas that are on hand will be saved.

- The Generate Report button will generate the Stock on Hand report based on the data saved for the selected **Stock Close**.

CHANNEL MANAGEMENT

General

Upload

1.1.70 The **Remove Venue from Internet** button is now password protected.

1.1.71 The **Upload Reservations** button is now password protected.

Own Website

1.1.72 Added a new column to the **Room Types** setup called **Max Children**.

- The column is for venue's to specify what the max number of children allowed in a room are.
- Max Adults cannot exceed Max Guests (on its own).
- Max Child (per group) cannot exceed Max Children.
- On the Booking Engine the following checks are done:
  - The number of adults selected cannot exceed the Max Adults setup.
  - The number of children (per child group) cannot exceed the different Max Child groups setup.
  - The number of children selected (total of all child groups) cannot exceed Max Children
  - The total of the Adults and Child groups together cannot exceed the Max Guests

1.1.73 When a package rate with the extras included in the accommodation rate, is uploaded to the Booking Engine, the rate displayed on the **Booking Engine** will be the accommodation rate only and not the rate with the extras added to it.

REPORTS

Contacts & Accounts

Contacts

1.1.74 Added a column to the report called '**Guest Consent**'.

- This column will display whether the “Consent Received from Guest to Save Info” setting is selected on the guest.

Debtors

Refunds

1.1.75 Added a new report called **Refunds.**

- This report displays all unprocessed refunds that need to be processed or all refunds processed between the user selected period depending on the display option selected.
- These are all unprocessed/processed refunds under the **Refund Management** function.

Retained Credits

1.1.76 Added a new report called **Retained Credits**.

- This report displays all unprocessed Retained Credits that can still be allocated from a Debtor (venue or company) to a reservation.

Key Statistics

Key Statistics

1.1.77 Option to exclude rooms marked as Ghost/House from the report.

1.1.78 Hourly and Use as Conference rooms are by default excluded from the report.

1.1.79 Rooms excluded from the calendar are included in the report.

Key Statistics (Yearly)

1.1.80 Option to exclude rooms marked as Ghost/House from the report.

1.1.81 Option to generate the report including or excluding tax.

1.1.82 Hourly and Use as Conference rooms are by default excluded from the report.

1.1.83 Rooms excluded from the calendar are included in the report.

Key Statistics with Graphs

1.1.84 The report can now be generated to the report viewer and from there exported to PDF.

1.1.85 Option to generate the report including or excluding tax.

1.1.86 Option to exclude rooms marked as Ghost/House from the report.

1.1.87 Hourly and Use as Conference rooms are by default excluded from the report.

1.1.88 Rooms excluded from the calendar are included in the report.

Occupancy Graph

1.1.89 The report can now be generated to the report viewer and from there exported to PDF.

1.1.90 Option to generate the report including or excluding tax.

1.1.91 Hourly and Use as Conference rooms are by default excluded from the report.

1.1.92 Rooms excluded from the calendar are included in the report.

Occupancy Yearly

1.1.93 Option to exclude rooms marked as Ghost/House from the report.

1.1.94 Hourly and Use as Conference rooms are by default excluded from the report.

1.1.95 Rooms excluded from the calendar are included in the report.

POS & Stock Control

Sales & Stock Analysis

1.1.96 This report has been removed from the system and replaced with the **Product Movement** report.

Product Movement

1.1.97 Added an option to the **Storage Area** drop-down called **<All>.**

- When the report is generated with the **<ALL>** option selected, the report must combine the **data** for **all Storage Areas**.

1.1.98 Added an option to the **Product** drop-down called **<All>.**

- When the report is generated with the **<ALL>** option selected, the report must combine the **data** for **all Products**.
- This replaces the **Sales & Stock Analysis** report.

Product List

1.1.99 Added a new report called **Product List**.

- This report generates a list of all products on the system based on the user selected criteria.

Issued Stock

1.1.100 Removed the **Master Balance** and **Smaller Balance** columns from all the **Issued Stock** reports.

Daily Prep Sheet

1.1.101 The report can now be generated from a **start date**.

- The report now looks at all products sold between the start date and the current date.

1.1.102 Removed the **Opening Qty** and **Remaining Qty** columns.

Revenue

Room Income - Summarised per Room

1.1.103 Renamed the report to **Room Income - Summarised**.

Room Income - Including Reservations

1.1.104 Renamed the report to **Room Income - Detailed.**

Revenue by Product Types

1.1.105 Renamed the report to **Revenue by Categories.**

Income Analysis by Room

1.1.106 Option to include or exclude complimentary reservations from the report.

1.1.107 Option to generate the report including or excluding tax.

1.1.108 Option to include or exclude Hourly rooms from the report.

1.1.109 Option to exclude rooms marked as Ghost/House from the report.

1.1.110 Rooms excluded from the calendar are included in the report.

1.1.111 Accommodation rooms marked as **Use as Conference** are by default excluded from the report.

Income by Product

1.1.112 Option to exclude rooms marked as Ghost/House from the report.

1.1.113 Option to include or exclude Hourly rooms from the report.

1.1.114 Option to generate the report including or excluding tax.

1.1.115 Accommodation rooms marked as Use as Conference rooms are by default excluded from the report.

Income by Products Monthly

1.1.116 Option to exclude rooms marked as Ghost/House from the report.

1.1.117 Option to include or exclude Hourly rooms from the report.

1.1.118 Option to generate the report including or excluding tax.

Income by Categories

1.1.119 Option to exclude rooms marked as Ghost/House from the report.

1.1.120 Option to include or exclude Hourly rooms from the report.

1.1.121 Option to generate the report including or excluding tax.

1.1.122 Accommodation rooms marked as Use as Conference rooms are by default excluded from the report.

Income Comparison by Categories Monthly

1.1.123 Option to exclude rooms marked as Ghost/House from the report.

1.1.124 Option to include or exclude Hourly rooms from the report.

1.1.125 Option to generate the report including or excluding tax.

1.1.126 Accommodation rooms marked as Use as Conference rooms are by default excluded from the report.

Daily Revenue vs Budget by Revenue Centre

1.1.127 Option to exclude Complimentary reservations.

1.1.128 Option to exclude rooms marked as Ghost/House from the report.

1.1.129 Option to include or exclude Hourly rooms from the report.

1.1.130 Option to generate the report including or excluding tax.

1.1.131 Accommodation rooms marked as Use as Conference rooms are by default excluded from the report.

1.1.132 If the setting '**Display Other Sales split by Meal Category**' is not selected, then the reported will be sorted by Revenue Centre and the GL Code. The revenue will be grouped and display as one amount, not split by the Meal Categories.

Room Types History and Forecast

1.1.133 Option to exclude rooms marked as Ghost/House from the report.

1.1.134 Hourly and Use as Conference rooms are by default excluded from the report.

1.1.135 Rooms excluded from the calendar are included in the report.

Transactions

Summarised by Product Type

1.1.136 Renamed the report to **Summarised by Categories**.

Per Day by Product Type

1.1.137 Renamed the report to **Per Day by Categories**.

1.2 SEMPER

RESERVATIONS

Transactions

1.2.1 When adding an **expense** to a reservation on the date of check-out, the system must use the current date (check-out date) as the pre-selected effective date and not the check-in date.

ACCOUNTING

Debtors

1.2.2 The **General** button under the **Allocate** section will be **disabled** when a Retained Credit is selected.

CORRESPONDENCE DOCUMENTS

1.2.3 **[Details2] –** New table for the Purchase Order document. This variable can only be used on the Purchase Order document.

The table has the following columns:

- Item
- QTY
- Measurement
  - E.g.: 200 Grams or KG/L for bulk products
- Total (Incl.)
- Tax
- Total (Excl.)

STOCK CONTROL

Stock Take

1.2.4 Storage Area name is now included in the **Stock Take** list file name when exported to excel.

1.2.5 Products not linked to any terminals with negative stock on hand levels will be included in the product list when creating a **Stock Take** for that storage area.

REPORTS

Contacts & Accounts

Contacts

1.2.6 Added a column called **Guest Consent**.

- This column will display whether the "Consent Received from Guest to Save Info" setting is selected on the guest.

POS & Stock Control

Issued Stock

1.2.7 Removed the **Master Balance** and **Smaller Balance** columns from all the **Issued Stock** reports.

1.3 CONFERENCE

RESERVATIONS

Accommodation

1.3.1 Renamed the **Remove** button to **Remove from Group** to avoid user confusion.

1.4 POS

DOCKETS

1.4.1 Removed the **Fax Number** line from the dockets.

1.4.2 Decreased the sized between the **QR code** and the **--Powered by Semper--** text.

ACTIVITY LOGS

1.4.3 An **activity log** will be created when a Microsoft Word docket is generated.

POS APP

Cash Drawer

1.4.4 **Cash drawers** connected to a printer can now be opened via the **POS App**.

Returns

1.4.5 Added a new setting to the Categories called **Empty Returns**.

- When an item is sold from a Category marked as Empty Returns then the stock for that item will be added into the system.
- The product will be charged with a negative selling price.
- User has the option to insert a reason (not enforced).

1.4.6 Added a button under Actions on the POS App called **Return**.

- The button will only be enabled once an item has been selected.
- User has the option to insert a reason (not enforced).
- This will record the item as a negative sale.
- User will be given the option to bring the re-enter the item back into stock.
- This is only for products not under a category marked as Empty Returns.
- Items that can be returned are any items except recipe products.

Refunds

1.4.7 When a table has a negative balance is selected, the **Payment** button will change to **Refund**.

- This allows the user to apply a refund to a POS table.

1.5 ADD ONS

BOOKING ENGINE

1.5.1 Built in the option to remove the '**Only x Unit Left**' message on the **Booking Engine**.

Steps to follow to remove the message:

1. Go to Channel Management
2. Select the Own Website Channel
3. Go to the General tab
4. Deselect the **Display Unit Left** check box

1.5.2 The **display sequence** of the rooms on the **Booking Engine** can now be determined by the venue.

Steps to follow to change the display order:

1. Go to Channel Management
2. Select the Own Website Channel
3. Go to the Room Types tab
4. Move the room types by selecting the room type in the list and then selecting either the up or down arrows.

1.5.3 When clicking on the property name on the Booking Engine, the website will be redirected to the venue's website setup under Semper Web → Channel Management → General → Info.

1.5.4 Ability to **specify more** than **1 Room Type parameter** on the Booking Engine link.

1.5.5 Spilt the After Hours/Mobile field into 2 separate fields.

1.5.6 All specials can now be linked to a specific rate.

1.5.7 Added new fields under the Replacement Values section:

Product

- Drop down
- List all active products

Replacement Value 3

- Works the same as Replacement Value 1 and 2

Replacement Value 4

- Drop down
- options: Last and First

Replacement Value 5

- Drop down
- options: Hours and Day(s)

Room Type

- List each room type that is displayed under the Room Types tab.
- Must have an option called <All>.
- Can select multiple room types at once.

1.6 INTEGRATIONS

HOSTELWORLD

1.6.1 Cancellations are now sent to HostelWorld.

Only entire **Group booking** received from **HostelWorld** can be cancelled. If only one room needs to be cancelled, then this must be done in **HostelWorld**.

BOOKING.COM

1.6.2 **Tax** is no longer added onto the commission amount received from **Booking.com**.

BUGS

2.1 SEMPER WEB

CALENDAR

Reservations

2.1.1 **Reservations** could not be opened on the **calendar** using a tablet.

GENERAL

Notes

2.1.2 When a **note** is assigned to a group and the setting **1st Employee Completes** is on. When the setting is taken off, the **note** was not deleted, and no new **notes** were created and assigned to each user in the group.

Person Search

2.1.3 **Apostrophes** can now be entered into the **First Name** and **Last Name** fields.

RESERVATIONS

Quotations

2.1.4 **Commission** transactions were not generated on company quotes.

2.1.5 Transactions tables on correspondence documents generated from a **Quote** were not showing any information.

2.1.6 When the individual rooms are listed and 2 rooms from the same room type are selected and the user enters a different PAX for each room and then selects to view the rooms by Room Type, the system divided the number adults inserted by the number of rooms selected resulting in a decimal (depending on the total number of adults and rooms) which resulted in the system throwing an error.

The following changes were made to resolve the problem:

- If the QTY selected for a specific room type is more than 1, the number of adults displayed in the Adults column on the Details tab will display the number of default adults multiplied by the qty of rooms selected (total number of adults between rooms selected).

- If the user changes the number of adults in the Adults column, the system will divide the number of adults by the QTY of rooms and insert that number into each room.
- If the user changes the number of adults in the Adults column or the number of children in the child fields, while viewing the individual rooms then the system must keep those changes when the view is changed back to View by Rooms.
- If the user changes the number of adults in the Adults column or the number of children in the child fields, while viewing the rooms by Room Type then the system can change the manually inserted number of adults in the selected rooms as described in point 3.

Rooming List

Group List Report

2.1.7 When selecting the Room Name option on the report form, the column did not display on the report.

Transactions

2.1.8 When adding a refund and selecting the save button multiple times, the system added multiple refunds to the reservation.

2.1.9 Negative amounts could not be entered when charging a product.

2.1.10 When splitting a transaction and the split value had a decimal, the screen would close and the transaction was not split.

2.1.11 When viewing the Transactions in Summary, the transactions with decimal amounts were not displayed correctly if the amounts before the decimals were the same.

2.1.12 Levy transactions could not be edited/altered.

2.1.13 Custom deposits were reverted to the default deposit amount once the reservation was saved and closed.

2.1.14 Levies were deducted twice from the Sales Excl. total on the TransasctionPDF2 transactions table.

2.1.15 Payments added to Reservations were laying on an account not linked to the reservation.

2.1.16 Transactions were not generating correctly when a package rate was charged, and the extra part of the package is set to Charged Once Only.

2.1.17 When a reservation part of a group reservation was cancelled via the Auto Cancel function, the transactions for that room were not reversed from the master room.

Reservation Details

Correspondence

2.1.18 When opening a **document** sent via email on a mobile phone, the document opened zoomed in.

Web Reference

2.1.19 When removing the **Web Ref Number** and selecting **<None>** as the Channel in the dropdown and then saving the system did not allow it.

Group Details

2.1.20 The **Cancel Entire Group** button was greyed out when an entire group booking was marked as a **No Show**.

Automated Correspondence

2.1.21 **Rule 7** - Send {Document} when reservation is {Type} if {Choice 3} is {Choice 4} and {Choice 5} is {Choice 6} - If the rule is setup with 'Created' selected as the Type, every time a reservation is saved the rules gets applied and the Automated Correspondence is sent.

2.1.22 **Rule 8** - Send {Document} on guest's birthday - If the guest's Birthdate and Anniversary date was set to the same date then the Automated Correspondence rule would send twice.

FRONT DESK

Casual Sales

2.1.23 When adding a **payment** directly after changing the **selling price** of a charged product (and not clicking away from the amount field), the system would auto fill the **original price** of the product in the amount field on the payment screen and not the new amount it was change to.

ACCOUNTING

Day-ends

2.1.24 The closing balance on the **Guest Ledger** was incorrect.

2.1.25 The **arrival date** for unprocessed reservations did not display on the **Debtor Details** screen.

Map GL Codes

2.1.26 When selecting to **Add Revenue Centers**, all GL Codes apart from the GL Codes under the selected Revenue Center was removed.

2.1.27 **GL Code** and **GL Code Description** fields were not case sensitive.

Refund Management

2.1.28 When a **Refund** is applied to a reservation and the **Cancellation Fee** on the reservation has already been invoiced. The system must not invoice the already invoiced **Cancellation Fee** and **Refund** together.

Debtors

2.1.29 When attempting to invoice transactions on a **Debtor** account with a short name (E.g.: FNB) then the system would not invoice the selected transactions.

2.1.30 The **arrival date** of reservations listed under the unprocessed reservations section was not displayed.

Refund Management

2.1.31 **BPay Refunds** will no longer show in the refunds drop down if a **BPay payment** is not first selected.

Close & Post

2.1.32 Closes could be posted in any order.

SETUP & ADMIN

Venue Settings

2.1.33 When selecting or deselecting the **Fix Commission for Online Channel Bookings** setting and then selecting Save, the system brought up the below message which was incorrect:

"Auto sending of documents when status changed from provisional to confirmed is on. Please select a confirmation document for company. Group – Guest, Group – Company.".

Company & Bank Details

2.1.34 When updating the **Branch Code** or **Account Number** fields with a number starting with 0, the 0 was removed.

Auto Cancel

2.1.35 The custom auto cancel dates were not used to auto cancel reservations.

Room Rates

2.1.36 After linking a rate to a **master** and selecting that **decimals** must be rounded to the **nearest whole**, the amounts weren't rounded correctly.

2.1.37 When copying the **master rate** to other months, the system did not update the **linked rates**.

Product Rates

2.1.38 After selecting to view **products** on a specific category and then selecting save, the system did not default the selected category back to **<None>.**

Interfaces

CRS Settings

2.1.39 When selecting the **CRS setting** and then **Save**, the setting did not save.

Employee Activity Logs

2.1.40 When changing a **rate**, **2 activity logs** were created.

2.1.41 The activity log created when the **rate** on a reservation is changed, did not include the **rate name** that was previously selected on the reservation.

2.1.42 When adding a contact to a reservation and then closing the reservation without saving, the contact does not get saved (which is correct) but the system created an **activity log** saying that a contact was added (which is incorrect).

2.1.43 The **Employee Activity Log** report could not be generated for multiple days.

Correspondence Documents

Variables

2.1.44 ReservationText3 - did not display the correct information on documents (E.g.: Proforma Invoice).

2.1.45 PayAccount - Levies are being excluded from the amount when the Standard Summary setting is selected under Invoice Setup.

2.1.46 [TransactionsPDF] – Levies were excluded from the Total/Balance Due if the variable was used on any document other than the Invoice or Proforma documents.

2.1.47 Variables that convert to hyperlinks weren't converting when used in the Email Message field.

Documents

2.1.48 Formatting on documents setup under the Setup tab was different to the document's setup under the Document tab.

People Contacts

2.1.49 The country fields under the Postal, Work or Residential address sections, would revert to the venues default country after being changed.

CHANNEL MANAGEMENT

All Channels

2.1.50 Online bookings were coming through with a title as "Mr" although the default title was "--".

Own Website

2.1.51 When adding certain specials, the between dates were repeated at the end of the special.
E.g.: Book between 01 February 2022 and 28 February 2022 and receive 20% discount between 01 February 2022 and 28 February 2022.

2.1.52 Some Amenities were disabled from selection.

2.1.53 After selecting to Upload Rooms and then going back to the Room Types tab, the images were no longer displayed next to the room types. After going out of the channel and then back in, the images were displayed again.

Google Hotels

2.1.54 System did not save information filled in manually (not using the dop down).

Airbnb

2.1.55 When selecting any country other than South Africa under the **Contact 1** tab an error would occur.

2.1.56 Some **Amenities** were disabled from selection.

Booking.com

Promotions

2.1.57 Fixed an error that occurred when trying to create a **promotion** and all room and/or all rates were selected.

REPORTS

Key Statistics

Reservation Analysis

2.1.58 The amount displayed under the **Nett Amount** column will now display the total of the accommodation transactions on the reservation and not only the amount that falls within the date period selected. Accommodation charges for group reservations where the master room pays for the accommodation will be displayed next to the master room on the report.

POS & Stock Control

Income Analysis by Category

2.1.59 Accommodation rooms were included in the report and should not be.

Reservations

Reservation Text 1 Pax List

2.1.60 Report did not include reservations made on none full day accommodation rooms.

2.2 SEMPER

DOCUMENTS

Statements

2.2.1 Invoice totals were doubled when a payment allocated to the invoice has a future Bank Date.

STOCK CONTROL

Purchase Orders

2.2.2 Stock was entered into the system for products marked as Can be Purchased but not as Stock Control when converting a Purchase Order to a GRV.

Stock Take

2.2.3 A new Stock Take could be created even though there are Stock Takes that needed updating, if the incomplete Stock Take was not displayed in the list.

REPORTS

Transactions

User Selected

2.2.4 Generating the report by Product Type with the Use Main Category option selected the report was not looking at which category from which the products were sold.

Key Statistics

Key Statistics

2.2.5 Reservations arriving on the start date selected were not included in the Nationality figures on the report.

2.3 CONFERENCE

RESERVATIONS

Transactions

2.3.1 When you have a per person rate on a Conference reservation and you change the pax, the transactions were not re-charged automatically.

Accommodation

2.3.2 When adding Accommodation rooms to a Conference reservation, the available room types were displayed multiple times in the list.

2.3.3 Accommodation room charges linked to a Conference reservation were not charged correctly when the rate was changed to a Day Rate in the Conference system.

Invoices/Proforma's

2.3.4 The total on the Invoice/Proforma (Template 4) was incorrect when the Invoice Setup was set to Summarize Packages by Day or Day & Price.

Deposit Invoice

2.3.5 When generating the deposit invoice for a Conference reservation that was charged a package rate, but the transactions didn't match what should be charged (there are charges missing) then the system would close itself.

SETUP & ADMIN

Employee's & Security Settings

2.3.6 Users not authorised for security setting #805 were able to edit transactions on Conference reservations even though they did not have the security to do so.

2.4 POS ADMIN

SETUP & ADMIN

Employee Activity Logs

2.4.1 The activity log that was created when printing a POS docket did not display under Employee Activity logs when searching for all logs relating to the specific table name using the POS Table Name field.

Time & Attendance

2.4.2 Rates Per Hour and Wages did not display on the report if the report was generated for a single user.

STOCK CONTROL

Products

2.4.3 Product Property settings could be changed without the Semper support password being entered.

2.5 POINT OF SALES

TRANSACTIONS

2.5.1 VAT was not calculated on discounts applied by the POS Rate Rules.

2.5.2 VAT was calculated on Gratuities posted to Reservations.

2.5.3 Transactions were automatically processed.

2.5.4 Charges could be added to closed tables.

2.5.5 Non-super users with security settings to change the QTY on transactions were prompted to insert a supervisor override password.

2.5.6 When applying a Rate Rule that offers a discount, the discount transaction was only added to the table after the transactions were processed.

DOCKETS

2.5.7 Users could print dockets for tables with unprocessed transactions.

2.6 ADD ONS

EGUEST

2.6.1 Improved the useability of the **Additional Guests** section on mobile devices.

2.6.2 Removed the **cancel** button from the screen.

PRE-CHECK-IN

2.6.3 Removed the **cancel** button from the screen.

BOOKING ENGINE

2.6.4 Removed the apostrophe from the word **Adult's**.

2.7 INTEGRATIONS

SITEMINDER

2.7.1 When a modification is received from SiteMinder for a group booking, the group was split into 2 different groups.

BOOKING.COM

2.7.2 When a Booking.com reservation was cancelled in Semper, the confirmation was sent with venues local currency and not the currency used in Booking.com.

2.7.3 Modifications sent to Booking.com for venues with a local currency in Semper that is different to the currency in Booking.com, the rate in Booking.com was updated to the local currency amount in Semper.